VB Consulting

Making Technology Work For Your Business

Managed IT Services Packages

Available Services	Small Business Package	Standard Package	Premium Package
24x7 Proactive Monitoring & Alerts	✔	✔	✔
Online Client Portal & Ticketing	✔	✔	✔
Network Documentation	✔	✔	✔
Technical Phone Support (8AM-5PM, MON-FRI)	✔	✔	✔
Monthly Summary Reports	✔	✔	✔
Application Blocking		✔	✔
IT Asset Tracking & Management		✔	✔
Intelligent Software Management		✔	✔
Dedicated Account Manager			✔
Annual CTO Sessions			✔
Disaster Recovery Program			✔
Software License Management			✔
After Hours Phone Support			✔
Standard Engineering Support	Starting @ $95 per hour	Starting @ $85 per hour	Starting @ $75 per hour